

# Primary Care Review The latest news, views, and announcements from Michigan Multipayer Initiatives

# **June-July 2023**

Michigan Multipayer Initiatives (MMI) convenes payers, practices, and Physician Organizations to lead the transformation of primary care and improve care value, equity, quality, and patient experience in Michigan. To be added to our distribution list, send an email with "Add Me to Newsletter Distribution" in the subject line to multipayerprimcare@med.umich.edu. Our website is at https://mimultipayerinitiatives.org/. To share an idea or ask a question, please contact Diane Marriott (dbechel@umich.edu or 734 740 0511).

# What Michigan Can Learn from Making Care Primary, the New Federal **Primary Care Demonstration**

You've heard of PCF (Primary Care First) and CPC+ Plus (Comprehensive Primary Care Plus) – both multipayer primary care demonstrations. Now, meet Making Care Primary (MCP), a newly announced Center for Medicare and Medicaid Innovation (CMMI) demonstration that will focus on helping primary care providers in underserved communities gain more experience with valuebased payment.

MCP will be a ten and a half-year effort that will run in eight states (Colorado, Massachusetts, Minnesota, New Jersey, New Mexico, New York, North Carolina and Washington) where State Medicaid agencies will agree to align and partner with Medicare on program requirements.

Michigan is not one of the states where the model will be implemented. Nonetheless, the program will be interesting to watch and learn from, especially as it focuses on providers with little to no experience in value-based care, such as safety-net and independent primary care providers. Additionally, since Making Care Primary requires State Medicaid alignment, the program offers a vision for constructive primary care collaboration between federal and state partners.

Furthermore, connections between primary care providers and specialists and community-based organizations play central themes in MPC program design. We will stay tuned with partners in states where the model will be implemented and learn as we all move forward toward a similar future where all patients are in meaningful care relationships with providers and practice teams that are resourced and accountable for high quality, high value care.

#### **New Federal Medicaid Proposed Rules Focus on Primary Care**

The Biden-Harris administration recently published two proposed Medicaid rules regarding provider access for beneficiaries. The changes have significant implications for primary care and health equity. A new Milbank Memorial Fund <u>brief</u> by Lauryn Walker, Chief Strategy Officer for the Virginia Center for Health Innovation, identifies four key policies and their impact on primary care: (1) setting a 15-day maximum wait time standard for routine primary care, (2) requiring states to conduct secret-shopper surveys to enforce standard wait times and maintain accuracy of provider directories, (3) requiring states to publish payment rates for primary care, and (4) requiring states to develop a single web page for public transparency.

Walker notes that the wait time standards provide helpful targets but may not be realistic given workforce shortages and other constraints. Likewise, the focus on reimbursement rate transparency may not be sufficient to meet network access goals. CMS is seeking comments from the public on the proposed <u>rule</u> by their July 3<sup>rd</sup> deadline at <a href="http://www.regulations.gov/">http://www.regulations.gov/</a>.

All the while, it is important to balance and be mindful of the many demands on primary care in the current system, and shape developing policy in a way that provides for improved care experiences for patients and more supportive conditions for providers. Perhaps the proposed rules are aspirational, but few can argue with the goals of improving care access and care experiences.

# **Register for July MDHHS SDoH Partner Meeting**

If you are interested in the latest developments in food security strategy and connections with community-based organizations to better address food needs, you'll want to register for the next MDHHS SDoH Partner Convening Session. It will be held on Wednesday, July 19, 2023 from 1:30 PM to 3:00 PM. <u>Click here to register.</u>

#### **Elder Abuse: Resources for Awareness and Action**

In 2006, the fifteenth of June was been designated as <u>World Elder Abuse Awareness Day by the United Nations</u>. Though we are heartened by the advances in both social policy and care delivery for elders, optimizing whole-person care requires special attention and advocacy for our most vulnerable citizens.

The Michigan State Bar Association notes that certain professionals, like doctors and social workers, have a legal duty to report elder abuse if they suspect it. Anyone can report suspected abuse or neglect at any time by contacting Adult Protective Services (APS) at (855) 444-3911.

This June, acquaint yourself with the facts on elder abuse. The US Department of Health and Human Services' Administration for Community Living (ACL) offers a <u>helpful one page refresher</u> <u>document and a host of tools</u> on elder abuse and prevention.

#### THE TRAINING CORNER

To better serve you, we have expanded the array of care management and teambased training sessions. We are fortunate to have IHP, Mi-CCSI, MiCHWA, MiCMT, MyMichigan Health and PTI to provide expert training on important topics in primary care. Here is a summary of their upcoming training sessions.



### **Integrated Health Partners (IHP)**

IHP offers an array of trainings throughout the year. This includes Introduction to Team Based Care, Patient Engagement, and Foundational Care Management Codes and Billing Opportunities. Each event is listed below along with upcoming dates and the event registration link.

All 2023 training dates are available for registration through the registration link below.

Trainings	Upcoming Dates	Registration Link
Introduction to Team Based Care	9/13/2023; 10/18/2023	Register here
Patient Engagement	9/6/2023	Register here
Foundational Care Management Codes and Billing Opportunities	9/11/2023	<u>Register here</u>

If you have any questions, please reach out to Allisyn Rainwater at rainwatera@integratedhealthpartners.net.



## Michigan Center for Clinical Systems Improvement (Mi-CCSI)

Mi-CCSI continues to provide an array of training to support physician organizations and practices. Please visit our website to learn more about our organizations and trainings at <a href="https://www.miccsi.org/about/">https://www.miccsi.org/about/</a>.

Upcoming training courses for May, June, and On-demand/Enduring Offerings.

June	Team	Engagement	Palliative	Treating	Collaborative
	Based Care		Care	Pain and	Care (Base)
				Addiction	
Self-study	Patient-	Asthma and	Benefits and	Diabetes	
Enduring	Centered	COPD	Risks of	Learning	
offerings	Treatment	Learning	Cannabis and	Series	
	for SUD	Series	Cannabinoids		

If you have any questions, or would like to converse with Mi-CCSI on training needs and interest customized to your organizational or practice needs, please feel free to outreach to us via our website or contacting our Program Director Sue Vos at <a href="mailto:sue.vos@miccsi.org">sue.vos@miccsi.org</a>.



# Michigan Community Health Worker Alliance (MiCHWA)

Community Health Worker Certification Training – 100% Virtual Training

August 7 - September 25, 2023, | Mondays & Wednesdays | 9:00 AM- 4:30 PM EST

The curriculum is designed to train front line workers to provide culturally responsive services in Michigan communities. The 126 training hours includes 25 hours for independent self-study and 40 hours field placement. MiCHWA CHW Certification Training August 7 - September 25

Register **HERE**.

For more information contact: Shelia Glenn education@michwa.org | 248-723-7900



#### Michigan Institute for Care Management and Transformation (MICMT)

A list of upcoming trainings, including live webinars, can be found in the News and Events section of MICMT's website: <a href="https://micmt-cares.org/events">https://micmt-cares.org/events</a>. For an at a glance view, please find the event calendars and event flyers in the "News" section <a href="https://micmt-cares.org/contact">here</a>. Questions and concerns can be shared at <a href="https://micmt-cares.org/contact">https://micmt-cares.org/contact</a>.



# **Advance Care Planning**

Please join us for a FREE Advance Care Planning Community Facilitator Training, with Nursing and Social Work continuing education credits (CEUs) available.

Wednesday, August 30, 2023, | 8:30 a.m. - 12:30 p.m.

- The training is in-person, with a virtual option. Participants will either be emailed a link to the in-person location or virtual training upon registration.
- Successful completion of the course includes prework, which will be emailed to the participant at sign up and required participation in role plays.

- Virtual attendees must have a working camera and microphone or ability to call in, as active participation is needed.
- MyMichigan Medical Center Midland is an approved provider with the Michigan Social Work Continuing Education Collaborative. Approved Provider Number: MICEC-0043. Four Social Work CEUs are available upon successful completion of this four-hour program.
- MyMichigan Health is approved as a provider of nursing continuing professional
  development by the Ohio Nurses Association, an accredited approver by the American
  Nurses Credentialing Center's Commission on Accreditation (OBN-001-91). Three and a
  half contact hours are available upon successful completion of this four-hour program. In
  order to receive contact hours for this activity, you must stay for 90 percent of the course
  and complete an evaluation.



#### **Palliative Care - Cultural Aspects of Care**

This two-hour course will discuss the definitions and importance of inclusion of cultural aspects of the care of patients with serious illness. This course will also include the opportunity to review cultural assessment tools that can be utilized in future clinical practice.

Register here: <a href="https://transformcoach.wufoo.com/forms/sibbbf41ne8qll/">https://transformcoach.wufoo.com/forms/sibbbf41ne8qll/</a>

#### **Patient Engagement**

#### About the course:

The goal of this course is for all Care Team Members to learn engagement tools/skills in order to have productive conversations with patients about their health including basic motivational interviewing skills.

The Care Team Member will build upon this foundation, to utilize patient engagement skills in different situations such as Medication Assisted Treatment, (MAT) and Palliative Care.

November 1, 2023, 9:00am - 4:00pm To register, please visit: https://cvent.me/PrKynV

**Foundational CM Codes and Billing Opportunities** 

This course builds upon the Introduction to Team-Based Care course, focusing on reimbursement for care management services. The course is designed to support and train physician organizations and practice staff on care management billing.

#### The course includes:

- Care Team Coding and Billing is a Team Sport
- Billing Optimization
- Billing Applications
- Billing Resources

#### **Course Date and Time: (Live Virtual)**

July 25, 2023, 8:00am - 12:00pm

To register, please visit: https://cvent.me/edzxZb

October 4, 2023, 8:00am - 12:00pm

To register, please visit: https://cvent.me/g180w9

Note: Must attend all day to receive credits