



# Primary Care Review

The latest news, views, and announcements  
from Michigan Multipayer Initiatives

**September/October 2023**

*Michigan Multipayer Initiatives (MMI) convenes payers, practices, and Physician Organizations to lead the transformation of primary care and improve care value, equity, quality, and patient experience in Michigan. To be added to our distribution list, send an email with "Add Me to Newsletter Distribution" in the subject line to [multipayerprimcare@med.umich.edu](mailto:multipayerprimcare@med.umich.edu). Our website is at <https://mimultipayerinitiatives.org/>. To share an idea or ask a question, please contact Diane Marriott ([dbechel@umich.edu](mailto:dbechel@umich.edu) or 734 740 0511).*

## Community Information Exchange (CIE) Task Force Final Report Issued

Community Information Exchange (CIE) capacities enable organizations using different technologies to share information while providing social care to people in need. CIE can also facilitate the aggregation of data about community resources, and communities' needs, and to inform policy change that promotes more equitable and effective distribution of resources and programming. The Michigan Social Determinants of Health (SDOH) Strategy, entitled "Michigan's Roadmap to Healthy Communities," includes CIE as an essential structural intervention for advancing health equity.

In the "Bridge to Better Health" report, the Michigan Health Information Technology Commission (MHITC) also highlights that the statewide development of CIE is a prioritized to support the establishment of social care data standards. To inform the implementation of statewide CIE, MDHHS convened a Community Information Exchange Task Force in August 2022. The Task Force met through July of 2023, bringing together representatives of community-based organizations (CBOs), health care organizations, health payers, health IT, and governmental entities to understand the existing infrastructure of CIE activities in Michigan, analyze the needs of various partners, assess the capacities of CIE that are needed in the field, and make recommendations for actions that the state government and other actors can take to support the information ecosystem of health, human and social service providers in Michigan.

The CIE Task Force has issued a set of recommendations with strong consensus alongside a high-level roadmap for implementation. These recommendations include:

- Establish core technical capacities necessary to enable interoperability at a statewide scale – including standards for data exchange and identity management services.
- Establish a reliable supply of resource directory information to be provisioned as a public good.
- Establish a statewide framework for legal agreements that aligns with existing regulatory frameworks while addressing data collection in contexts that are not otherwise regulated; and establish an ethical framework in the form of a "Bill of Rights" for consumers and communities.
- Ensure that aggregation of longitudinal data about people and populations can occur with the informed consent of data subjects.

- Designate and support ‘coordinating entities’ in the process of facilitating activity among CBOs, government agencies, and healthcare institutions – and ensure that these entities uphold fiduciary responsibilities for the people and organizations that they serve.
- Establish federated systems of governance through which standards and policies are set statewide, while priorities and implementations can be decided and evaluated locally.
- Leverage a variety of financing mechanisms to build and sustain these capacities, including the capacity to provide more social services.

While there is broad consensus across healthcare, payors, government, and communities on the need for better data and information sharing to adequately address social drivers of health, in the absence of federal guidance and dedicated funding for states to promote CIE it is critical that Michiganders coalesce around core values and principles to promote equitable, effective, and interoperable social care data exchange. This report establishes a roadmap for Michigan to develop state-wide CIE infrastructure driven by the goal of health equity.

You can find the [CIE Task Force Final Report here](#). Here is a recording of the [CIE Task Force Final Report Webinar](#), where MDHHS staff and CIE Task Force members walk through the final report and recommendations. If you have any questions or thoughts, please reach out to [MDHHS-SDOH-PolicyandPlanning@michigan.gov](mailto:MDHHS-SDOH-PolicyandPlanning@michigan.gov)

## Michigan Comments on the 2024 Proposed Physician Fee Schedule

While the transition to value-based payment is taking form, many health care services are still reimbursed on a fee-for-service. Michigan Multipayer Initiatives Steering (MMI) Committee and Payer Leaders partnered with the Michigan Health Information Network (MiHIN) to file comments to CMS on the [2024 proposed Physician Fee Schedule](#) which guides Medicare fee-for-service payment. Our great thanks for the many primary care practices, state organizations, and healthcare leaders who contributed so much to the formation of the language recommendations.

## Michigan Physician Orders for Scope of Treatment (MI POST)

Together with Advance Care Planning leaders within our state, MDHHS created MI-POST trainings that are now available on the MDHHS MI-POST [website](#). These leaders include representatives from Ascension, Corewell Health, Covenant HealthCare, Gogebic Medical Care, Munson Medical Center, MyMichigan Health and Trinity Health Care, Health and Hospital Association, Michigan Home Care and Hospital Association, Healthcare Association of Michigan, private consultants, and state partners from Licensing and Regulatory Affairs and the Division of EMS and Trauma.

MDHHS has [issued](#) a new Michigan Physician Orders for Scope of Treatment (MI-POST) form for adult patients with advanced illness or frailty. This medical order is signed by the patient or patient representative (enacted Patient Advocate or Legal Guardian) and their health care provider and is used to direct care when the patient is unable to verbalize their treatment preferences. MI-POST is an optional one-page, two-sided medical order with a person’s wishes for care in a crisis. MI-POST is part of the advance care planning process that includes choices about cardiopulmonary resuscitation (CPR), critical care, and other wanted medical care. It is intended to guide care only if the person cannot tell others what

to do at that time. Health care providers who may sign this order include physicians, nurse practitioners, physician's assistants. Unlike the out of hospital DNR order, the MI POST does not require witnessing, and must be reaffirmed annually and when the patient changes level of care. The MI-POST form is available in [Spanish](#), [Arabic](#) and [English](#).

As of Friday, June 30, patients and their health care providers will be required to use the new MI-POST form, available on the [MI-POST](#) website. MI-POST forms completed on the old version of the form before

Friday, June 30, will be considered valid one year from the completion date or until a circumstance that requires reaffirmation or revocation of the MI-POST form, as detailed on the form instructions.

MDHHS has created trainings specific to Licensed Care Facilities, Clinicians and Hospital Care Teams, Emergency Medical Services/Medical Control Authorities, and community members on utilizing the MI-POST form, including completing the MI-POST form, processes for reaffirmation or revocation, and compliance with the MI-POST form. MDHHS has also made available volunteer trainers to facilitate training sessions on the MI-POST form process on a limited basis.

Facilities interested in training resources should reach out to [MDHHS-MI-POST@michigan.gov](mailto:MDHHS-MI-POST@michigan.gov). For more information on the MI-POST form, [Frequently Asked Questions](#), the MI-POST [Administrative Rules](#), [Public Act 154 of 2017](#), and training resources, please visit the [MI-POST](#) website.

## Improvements Coming for MiHIN's ADT Technology Platform

MiHIN handles an enormous amount – almost six billion! – inbound and outbound ADT messages each year. Only a handful of other HIEs nationally can say the same.

Because MiHIN executes more than just a one-to-one ADT notification by standardizing, normalizing, measuring conformance and pushing the data to many members of a patient's care team, instead of just a PCP, they have hit the limits of their current processing platform.

As with all good things – there are opportunities for improvement. Throughout 2023, some organizations have experienced delays at times, and MiHIN has worked to identify and quickly resolve challenges that affected the routing and normalization of outbound ADTs to receiving organizations. To decrease these kinds of issues and improve servicing and continuity, MiHIN will be migrating to a new FHIR-based integrated technology platform.

The new platform is designed to run a true integration engine that employs cloud technologies, making it more durable, reliable, and performant. Instead of relying on a single off-the-shelf engine, they will be able to run as many servers as necessary to process like a hive, allowing MiHIN to scale operations.

In the coming weeks and months, the MiHIN team will work directly with participants on their migration needs, goals and plans. Visit their site to learn more about MiHIN's [Integrated Technology platform](#).

## Making Choices Michigan Update and Advanced Care Planning Training for Michigan Practices

MiHIN is sunsetting their **Making Choices Michigan (MCM)** work in Advance Care Planning (ACP) training, individual and group ACP facilitation and workgroups to help advance the practice of ACP training and Advance Care Document (ACD) completion in Michigan.

As part of this change, MiHIN compiled a [whitepaper](#) to identify ways to improve the robustness of advance care planning in our state, together with their stakeholders and partners at Michigan Department of Health and Human Services (MDHHS) and the HIT Commission. This white paper outlines the six most prominent and agreed-upon solutions to increasing the documentation and interoperability of ACDs, as identified by Michigan's healthcare professionals.

This allows MiHIN to focus on the ACP role that they can do best -- delivering value in the meaningful exchange of health data to support serious illness care. MiHIN will concentrate on the completion and movement of patient advocate designations and information to support care teams in serious illness conversations through our Advance Care Document (ACD) use case. Other organizations in the state will continue to provide training, including MyMichigan (see their offerings in the training list at the end of this newsletter).

MiHIN is proud of the work that they have accomplished together with the Michigan community. **The MiHIN Making Choice Michigan website will be retired by 10/1/2023.** They will continue, however, to provide the access to multilingual materials such as the [Advance Directive – Durable Power of Attorney for Health care \(Patient Advocate Designation\)](#) and [Patient Advocate Guide](#) which can help individuals and organizations support choice-making in serious illness conversations. Questions about the change can be addressed to [lisa.nicolaou@mihin.org](mailto:lisa.nicolaou@mihin.org).

## Help Your Patients Prepare for Medicare Open Enrollment with A Michigan-Based Resource

Medicare open enrollment will soon be upon us, occurring each year from October 15 to December 7th. If you have patients who are confused about Medicare benefits and available plans, the Michigan Medicare Assistance Program (MMAP) is there to help. Their mission is to educate, counsel, and empower Michigan's older adults and individuals with disabilities, and those who serve them, so that they can make informed health benefit decisions.

MMAP is a nonprofit (501c3) federally and state-funded organization. Counselors are trained in Medicare and Medicare/Medicaid dual enrollment law and regulations and health insurance counseling but are not connected with any insurance company, nor are they licensed to sell insurance. MMAP also has expertise in Medicare supplemental insurance, long term care insurance, and Medicare Health Plans options.

MMAP sites are housed in regional Area Agencies on Aging, County Departments on Aging, Senior Services Agencies, Commissions on Aging and other similar organizations located throughout Michigan. People can connect with an MMAP counselor at <https://mmapinc.org/> or by calling 1-800-803-7174.

## THE TRAINING CORNER

To better serve you, we have expanded the array of care management and team-based training sessions. We are fortunate to have MiCMT, Mi-CCSI, MiCHWA, IHP and PTI to provide expert training on important topics in primary care. Here is a summary of their upcoming training sessions.



### Michigan Institute for Care Management and Transformation (MICMT)

A list of upcoming trainings, including live webinars, can be found in the News and Events section of MICMT's website: <https://micmt-cares.org/events>. For an at a glance view, please find the event calendars and event flyers in the "News" section [here](#). Questions and concerns can be shared at <https://micmt-cares.org/contact>.



### Mi-CCSI is introducing a new training series, titled, "Advanced Engagement."

During this highly interactive, multi-session training series, the learner will advance their skills in Motivational Interviewing. Learners will be offered multiple learning methods such as didactic discussion, small and large group practice, introspection, videos, hypothesis generation, low stakes testing, and self-study. Evaluation of progress will be measured with knowledge tests and skill observation with individualized feedback and coaching.

This training series meets the 2023 BCBSM scorecard requirements for the advanced engagement training. Additional information can be found on the Mi-CCSI website at [https://www.miccsi.org/training\\_event/advancing-skills-in-patient-engagement-training/](https://www.miccsi.org/training_event/advancing-skills-in-patient-engagement-training/).

Month	Team Based Care	Engagement	Palliative Care	New! Advanced Engagement
September	20 <sup>th</sup>	21 <sup>st</sup>		Sept. 12 – Oct 20 <sup>th</sup>
October	12 <sup>th</sup>	13 <sup>th</sup>	10 <sup>th</sup>	
November	7 <sup>th</sup>	8 <sup>th</sup>		Nov. 9 – Dec. 21 <sup>st</sup>
December	13 <sup>th</sup>	14 <sup>th</sup>	12 <sup>th</sup>	

We would also like to direct folks to our website to learn more about the “Palliative Care” training. On the website is an example of an evidence-based serious illness conversation, which is covered in the Palliative Care training. Attendees have repeatedly rated this training as highly satisfied, and report this as a means of building both skill and confidence in having the serious illness conversation.

The link to the website with the palliative care training information and videos of an ideal and not so ideal conversation is <https://www.miccsi.org/palliative-care-training-resources/>.

If you have any questions regarding the new “Advanced Engagement” training or any other trainings, please contact Sue Vos via email at [sue.vos@miccsi.org](mailto:sue.vos@miccsi.org) or phone at 616.292.5774.



### Introduction to Team Based Care

#### About this course:

The Introduction to Team-Based Care course helps the learner better understand how to work in a multidisciplinary care team and in collaboration with the patient. Open to all members of the practice to gain foundational knowledge in Team-Based Care

**Course Date and Time: (Live Virtual)**  
**October 2, 2023 | 8:00 AM – 4:00 PM**  
**To register, please visit: <https://cvent.me/vNmBvo>**

## Palliative Care

### About these courses:

This training will create a foundation for introducing palliative care into the primary care setting earlier in the course of a serious illness. Multiple training sessions have been created and are available to any physician or care team member who would like to attend. **There is no cost to these trainings.** The training opportunities are:

### Palliative Care - Cultural Aspects of Care

This two-hour course will discuss the definitions and importance of inclusion of cultural aspects of the care of patients with serious illness. This course will also include the opportunity to review cultural assessment tools that can be utilized in future clinical practice.

**Register here:** <https://transformcoach.wufoo.com/forms/sibbbf41ne8qll/>

### Palliative Care - Spiritual, Religious and Existential Aspects of Care

This two-hour course will discuss the definitions and importance of spirituality, religion, and existentialism in the care of patients with serious illness and at the end of life. This course will provide information on assessment tools and conceptual models of practice.

**Register here:** <https://transformcoach.wufoo.com/forms/rer7y5t0d6hyay/>

### On-Demand Learning:

Additionally, on-demand learning opportunities are available via the link below. These can be viewed at any time.

- Social Aspects of Care
- Ethical and Legal Aspects of Care

**Register here for on-demand:** <https://transformcoach.wufoo.com/forms/r1pmo5cg03qayea/>

## Patient Engagement

### About the course:

The goal of this course is for all Care Team Members to learn engagement tools/skills in order to have productive conversations with patients about their health including basic motivational interviewing skills.

The Care Team Member will build upon this foundation, to utilize patient engagement skills in different situations such as Medication Assisted Treatment, (MAT) and Palliative Care.

It is strongly recommended to take Introduction to Team Based Care before taking this course. For additional details, please visit <https://micmt-cares.org/training/patient-engagement>

**Course Date and Time: (Live Virtual)**  
**November 1, 2023 | 9:00 AM – 4:00 PM**  
**To register, please visit:** <https://cvent.me/PrKynV>

## Foundational CM Codes and Billing Opportunities

### About the course:

This course builds upon the Introduction to Team-Based Care course, focusing on reimbursement for care management services. The course is designed to support and train physician organizations and practice staff on care management billing.

**Course Date and Time: (Live Virtual)**  
**October 4, 2023 | 8:00 AM – 12:00 PM**  
 To register, please visit: <https://cvent.me/g180w9>



## Integrated Health Partners (IHP)

IHP offers an array of trainings throughout the year. This includes Introduction to Team Based Care, Patient Engagement, and Foundational Care Management Codes and Billing Opportunities. Each event is listed below along with upcoming dates and the event registration link.

All 2023 training dates are available for registration through the registration link below.

<i><b>Trainings</b></i>	<i><b>Upcoming Dates</b></i>	<i><b>Registration Link</b></i>
Introduction to Team Based Care	9/13/2023; 10/18/2023; 11/03/2023	<a href="#">Register here</a>
Patient Engagement	10/26/2023; 11/08/2023	<a href="#">Register here</a>
Foundational Care Management Codes and Billing Opportunities	9/11/2023; 10/24/2023	<a href="#">Register here</a>

If you have any questions, please reach out to Amber Jackson at [jacksona@integratedhealthpartners.net](mailto:jacksona@integratedhealthpartners.net).





*Please join us for a*  
**FREE AdvanceCarePlanning  
 Community Facilitator Training**

Nursing and Social Work continuing education credits (CNEs) available

**Wednesday November 15, 2023**  
**8:30 a.m. - 12:30p.m.**

The training is in-person with a virtual option. Participants will either be emailed a link to the in-person location or virtual training upon registration.

Prewrite will be emailed to the participant at course sign-up. Pre-work and participation in role plays are expected for this course.  
 Virtual attendees must have a working camera and microphone  
 Or ability to call in, as active participation is needed.

MyMichigan Medical Center Midland is an approved provider with the Michigan Social Work Continuing Education Collaborative. Approved Provider Number: MICEC-0043. Four Social Work CEUs are available upon successful completion of this four-hour program.

MyMichigan Health is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. Three and a half contact hours are available upon successful completion of this four-hour program. In order to receive contact hours for this activity, you must stay for 90 percent of the course and complete an evaluation.

[MyMichigan: Advance Care Flyer November 2023](#)

Please register by Wednesday November 8, 2023 by contacting  
 Amy Bailey at [amy.bailey@mymichigan.org](mailto:amy.bailey@mymichigan.org) or Kelly Perry at [kelly.perry@mymichigan.org](mailto:kelly.perry@mymichigan.org)



## **Michigan Community Health Worker Alliance (MiCHWA)**

### Community Health Worker Certification Training

- Henry Ford College 10/30/2023 - 12/20/2023 In person.

To Register: Contact Cassandra Myers [cmyers17@hfcc.edu](mailto:cmyers17@hfcc.edu) or (313) 317-6604

The curriculum is designed to train front line workers to provide culturally responsive services in Michigan communities. The 126 training hours includes 25 hours for independent self-study and 40 hours field placement.